



**TEXAS**  
Health and Human  
Services

Texas Department of State  
Health Services

## **THMP HOLIDAY CLOSURES 2020**

THMP will be closed for the Thanksgiving holiday from **Thursday, November 26 - November 29**, reopening on Monday, November 30. Additionally, medication orders **will not be** processed the afternoon of Wednesday, November 25 to November 29.

Beginning November 16, THMP will be allowing **early orders** with normal refill dates between November 20 and November 30. Medication shipments will be sent on November 25 if your pharmacy will be open to receive them - please let THMP know when you order if you will not. Refrigerated medications are not shipped the day before a weekend or holiday.

Also, THMP will be closed for Christmas from **December 24-27**, and again for the New Year on **Friday, January 1**.

PLEASE MAKE SURE YOUR CLIENTS ARE AWARE OF THE CLOSURES AND ORDER MEDICATIONS EARLY.

### **THMP Staff Meetings-Phones**

As part of the COVID-19 response, THMP is now holding daily meetings from 9:00-9:30. The phones will be off during this time. Additionally, program phones are off from 11:30-12:30. Please remember these times when contacting the program. Please check application statuses through ARIES whenever possible.

### **THMP Returned Mail Holds**

THMP reinstated medication holds for returned mail starting November 1. This practice allows us to have the correct address to communicate with our participants regarding eligibility. Please help your clients update their address with THMP as needed.

### **THMP November Due Dates**

Please continue to ensure that your clients' applications are complete before submission. Also, please make note of the following for your clients with the following birth months:

**April and October Birthdates:** ADAP recipients with April and October birthdates should have submitted their emergency application to the program by **October 30**. Please reach out to your clients with May and October birthdates to ensure they didn't miss this date, and help them submit an emergency application before **November 30** if they did.

**May and November Birthdates:** ADAP recipients with May and November birthdates should have received their renewal packets. These applications are due by **November 30**. Please reach out to your clients with April and October birthdates to complete the Emergency Application by this date. Please note you can complete the Emergency Application over the phone with your client.

**September/March, August/February, July/January, and June/December birthdates:** Please reach out to your clients who may have missed these deadlines to help them complete the Emergency Application for THMP. **THMP eligibility extensions will end December 30, 2020.**

THMP has submitted a list of out of date clients with known agency enrollment to the local administrative agencies and ADAP Liaisons. These lists will provide you with information on about half of clients who have eligibility extensions ending December 30, 2020. However, please understand that this list is not complete.

To ensure that clients do not experience a lapse in their medications, **please start now to reach out to clients with these birth months who may have missed an eligibility deadline** with THMP to help them update their eligibility.

### **Birthdate Schedule:**

Below is a schedule of birthdates with associated Self-attestation and Recertification due dates. Please use this schedule to reach out to THMP recipients to help them meet these deadlines.

<b>Birth Month</b>	<b>Self-Attestation</b>	<b>Recertification</b>
<b>January</b>	July 31	January 31
<b>February</b>	August 31	February 28-29
<b>March</b>	September 30	March 31
<b>April</b>	October 31	April 30
<b>May</b>	November 30	May 31
<b>June</b>	December 31	June 30
<b>July</b>	January 31	July 31

<b>August</b>	February 28-29	August 31
<b>September</b>	March 31	September 30
<b>October</b>	April 30	October 31
<b>November</b>	May 31	November 30
<b>December</b>	June 30	December 31

## **THMP Emergency Response**

THMP has extended eligibility through December 30, 2020 as part of the COVID-19 response. A shortened emergency application is being used at this time. 60-day medication fills ended March 12, 2020.

**\*\*Please ensure that your address is correct. If you have any question, please reach out to your provider.**

This service is provided to you at no charge by the Texas Department of State Health Services.

Visit us on the web at <http://www.dshs.texas.gov>.